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PRESS RELEASE

Attorney General Frosh Announces Settlement with Maryland-Based Mid Atlantic Water

Carroll County Online Retailer Will Pay Restitution and Penalties for Failing to Ship Purchased Goods

BALTIMORE, MD (May 20, 2020) – Maryland Attorney General Brian E. Frosh announced today that his Consumer Protection Division has entered into a settlement resolving an investigation into Mid Atlantic Water, an online retailer based in Carroll County, specializing in the sale of water filtration equipment, and its owner, Aidan Walsh.

The Consumer Protection Division alleged that Mid Atlantic Water and Walsh accepted payments in over two hundred instances for water filtration equipment that they failed to deliver to their customers. Mid Atlantic then failed to accept their consumers' cancellation and refund requests.

The settlement requires Mid Atlantic Water and Walsh 1) to stop selling goods that they cannot provide within a reasonable time; 2) to pay back all monies that they collected from consumers for goods that were not delivered; and 3) to pay penalties to the Division in the amount of \$100,000.00, which may be reduced to \$20,000 if they make full refunds to all harmed consumers and otherwise fully comply with their obligations under the settlement.

"Mid Atlantic's conduct was unacceptable on many levels," said Attorney General Frosh. "This settlement ensures that customers who did not receive their purchased goods from Mid Atlantic Water will receive refunds."

Consumers who are owed refunds from Mid Atlantic Water may call the Consumer Protection hotline at 410-528-8662 or 888-743-0023 (toll-free).